

Attachment No. 3 to the Regulations.

GOODS COMPLAINT PROTOCOL

in connection with the occurrence of a defect based on Art. 556 of the Civil Code, I submit a complaint as described below.

The complaint addressed to:

Company's data: „FISHING-MART” Sp. z o.o.
ul. Partyzantow 69 , 43-316 Bielsko Biala
Contact: 0048 33 499-26-41
e-mail: claim@fishing-mart.com.pl

Claimant:

Full name of the purchaser/(consumer):.....

Address of the consumer:.....

Contact phone: e-mail address:

Date of purchase of the goods Proof of purchase (receipt/invoice) no.:

Goods description (name, factory number, etc.).....

Gross purchase price

A detailed description of the defects (damage):

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.....

Date of detecting the defect/damage to the goods:

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.....

In view of the above, on the basis of the Act of April 23, 1964 the Civil Code I request:

- - exchange of the product for a new one* (Art. 561 § 1)
- - free repair of the goods* (Art. 561 § 1)
- - a reduction in the price of goods by the amount of PLN (say:), Please repay the specified amount to account/by a postal order to my address* (Art. 560 § 1)
- - I withdraw from the agreement and request repayment of the price of goods on account..... *
(Art. 560 § 1)

The Seller shall inform the Consumer of the deadline and method of the complaint consideration within 14 days from the date of receipt of this Protocol. The Protocol can be sent by post or e-mail.

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Place, date

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Signature of the claimant

*) Please circle the chosen solution.